



(Senior) IT Systems Engineer (VMware Datacenter Virtualization)

The Platform Services department – comprising the teams Infrastructure as a Service, Storage & Backup Operations, Network Operations, Security Operations, and Platform as a Service – is responsible for ensuring the reliable operation of all platforms used by our customers and noris network AG. Within this structure, the Infrastructure as a Service team manages the virtualization environments across our data centers.

Responsibilities:

- Operation of VMware environments, including VMware Aria Suite components and the following VMware products:
 - VMware Cloud Director
 - VMware NSX-T
 - VMware vSAN
 - VMware Avi Load Balancer
- Regular lifecycle management (updates and upgrades) of the VMware environments
- Incident analysis and troubleshooting using the deployed VMware Aria Suite products, within the hotline and shift operations at the 2nd and 3rd level support
- Automation of recurring tasks
- Independent ticket handling using standard tools such as OTRS and ServiceNow

Qualifications:

- Solid experience in operating medium to large VMware environments
- Good knowledge of VMware Aria Suite components
- Ideally, good understanding of NSX-T and vSAN
- Fluency in English
- Strong communication and teamwork abilities
- A flexible and independent working style defines your approach
- Knowledge of German would be an asset

What noris offers:

- People-oriented culture, team spirit and passion for information technology
- Professional and personal development. Budget for training opportunities, seminars, mentoring and internal training for shaping and realizing your career goals
- Flexibility in work schedule
- Competitive compensation package
- Private health insurance
- Employee Assistance Program on mental health and workplace functioning
- Great work-life balance
- Team building events, social actions, outdoors bonding activities, pizza breaks, cinema nights and special occasion celebrations

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- Well-located offices close to Thessaloniki's city center

Who is noris:

noris is a high-tech company specialized in IT and one of the best working environments in Greece according to Great Place to Work® and the annual assessment survey of Best Workplaces™ in Tech Hellas 2024. It was founded in 2016 in Thessaloniki and it is a subsidiary of noris network AG, which has over 30 years of experience in IT technologies in Germany. The company provides customized IT solutions in the areas of IT outsourcing, Cloud Services and Network & Security. Technological basis of these services is a powerful IT infrastructure that relies on noris network's own high-performance backbone and multiple high-security data centers which are located in Nuremberg, Munich and Hof.

Our mission: Modernizing and securing IT Infrastructure.

Our vision is to become the best provider for modern & high security IT services.

We look forward to receiving your application (with the earliest possible entry date), ideally via email.

We will be happy to help you with further questions.

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