



ServiceNow Developer

Responsibilities:

- Design, develop, and customize solutions on the ServiceNow platform we host on-premise based on business and customer requirements.
- Develop scalable applications, workflows, integrations, and automations following ServiceNow best practices.
- Configure and enhance platform functionality while ensuring security performance, reliability, and maintainability.
- Develop integrations with third-party systems using REST APIs and other integration technologies.
- Participate in solution design, technical analysis, and implementation of enterprise ServiceNow projects.
- Troubleshoot, analyze, and resolve technical issues related to custom applications and platform functionality.
- Support application deployments, upgrades, and new feature implementations across multiple ServiceNow instances.
- Develop and maintain technical documentation, including design specifications, development guidelines, and technical procedures.
- Stay up to date with new ServiceNow releases, development best practices, and emerging platform capabilities.

Qualifications:

- Bachelor's degree in Information Technology, Computer Science, Software Engineering, or equivalent work experience.
- ServiceNow Certifications CSA, CIS-DF, CIS-ITSM or more
- Minimum of 3 years of experience developing solutions on the ServiceNow platform or comparable work experience.
- Strong experience with JavaScript, ServiceNow scripting, and platform customization.
- Experience developing integrations using REST APIs and other integration technologies.
- Good understanding of relational databases, software development principles, and enterprise application architecture.
- CAD certification would be considered an advantage.
- Experience working in Agile development environments.
- Fluency in English.
- Knowledge of German would be an asset.

What noris offers:

- People-oriented culture, team spirit and passion for information technology
- Professional and personal development. Budget for training opportunities, seminars, mentoring and internal training for shaping and realizing your career goals
- Flexibility in work schedule
- Competitive compensation package
- Private health insurance
- Employee Assistance Program on mental health and workplace functioning
- Great work-life balance
- Team building events, social actions, outdoors bonding activities, pizza breaks, cinema nights and special occasion celebrations

noris M.I.K.E.
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- Well-located offices close to Thessaloniki's city center

Who is noris:

noris is a high-tech company specialized in IT and one of the best working environments in Greece according to Great Place to Work® and the annual assessment survey of Best Workplaces™ in Tech Hellas 2024. It was founded in 2016 in Thessaloniki and it is a subsidiary of noris network AG, which has over 30 years of experience in IT technologies in Germany. The company provides customized IT solutions in the areas of IT outsourcing, Cloud Services and Network & Security. Technological basis of these services is a powerful IT infrastructure that relies on noris network's own high-performance backbone and multiple high-security data centers which are located in Nuremberg, Munich and Hof.

Our mission: Modernizing and securing IT Infrastructure.

Our vision is to become the best provider for modern & high security IT services.

We look forward to receiving your application (with the earliest possible entry date), ideally via email.

We will be happy to help you with further questions.

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