

IT Systems Engineer Atlassian Products

IT Systems Engineer Atlassian Products provides technical cooperation and responsibility for the planning, operation and consulting of Atlassian products such as JIRA, Confluence and extensions.

Role description

- Develops solutions for requirements relating to Atlassian products and supports our customers as a technical contact person in the project and conception
- Acts as a consultant for teams, customers and employees on collaboration methodologies and project processes based on JIRA and Confluence
- Plans and operates Atlassian products both internally and for our customers on the 3rd level and supports 2nd level operations if necessary
- Analyzes, recognizes and permanently eliminates possible sources of error and malfunctions
- Develops the technologies in the company as the main person responsible for his/her area of expertise
- Shares his/her knowledge internally and holds training courses for colleagues (or for customers)
- Continuously develops the IT landscape and focuses on innovation and progress
- Supports the project teams in customer projects as an expert
- Recognizes and optimizes recurring processes and develops automation solutions
- Addresses the needs of our customers and internal users and coordinates closely with our sales and service management departments
- Creation and maintenance of operating concepts and documentation

Qualifications

Must have:

- Relevant professional experience in the operation of web applications for Atlassian products, Jira, Confluence and Apache/nginx web server
- Experience with project management methods such as Scrum, Kanban
- Independent, structured and solution-oriented work
- Use of scripting language like Python, Ruby, Bash, PowerShell etc
- IT project or sub-project management
- Knowledge of the existing ITSM guidelines
- Excellent written and spoken English

Nice to have:

- Professional experience in the IT service industry
- Experience with web applications and databases
- Knowledge of web application stacks
- ACP-100 (Jira Administration for Data Center and Server Certification)
- ACP-600/610 (Project Administration)
- Very good written and spoken German

What noris offers:

- People-oriented culture, team spirit and passion for information technology
- Training opportunities for the specific role

noris M.I.K.E.

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noris

- Professional and personal development. Budget for seminars, mentoring and internal training for shaping and realizing your career goals
- Flexibility in work schedule
- Competitive compensation package
- Private health insurance
- Great work-life balance
- Team building events, outdoors bonding activities, pizza breaks, cinema nights and special occasion celebrations
- Well-located offices close to Thessaloniki's city center

Who we are: noris is a high-tech company specialized in IT. It was founded in 2016 in Thessaloniki and it is a subsidiary of noris network AG, which has over 30 years of experience in IT technologies in Germany. The company provides customized IT solutions in the areas of IT outsourcing, Cloud Services and Network & Security. Technological basis of these services is a powerful IT infrastructure that relies on noris network's own high-performance backbone and multiple high-security data centers which are located in Nuremberg, Munich and Hof.

Our mission: Modernizing and securing IT Infrastructure

Our vision is to become the best provider for modern & high security IT services.

We look forward to receiving your application (with the earliest possible entry date), ideally via email.

We will be happy to help you with further questions.

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